

Toy Soldier Factory, Kilnamartyra, earns 2013 TripAdvisor certificate of excellence

THE Toy Soldier Factory Visitor Centre in Kilnamartyra has received a TripAdvisor Certificate of Excellence award 2013.

The accolade, which honours hospitality excellence, is given only to establishments that consistently achieve outstanding traveller reviews on TripAdvisor, and is extended to qualifying businesses worldwide.

Only the top-performing ten per cent of businesses listed on TripAdvisor receive this prestigious award.

Lars Edman, director of The Toy Soldier Factory, Killnamartyra (Prince August) said he was thrilled to receive the TripAdvisor Certificate of Excellence on behalf of his staff. 'This certificate is testament to all our hard work, first class customer service and continual investment to ensure all our visitors have a truly memorable experience when they visit the working factory.

'We have seen visitors increase hugely over the last few years due to the introduction to our Kids and Adults Casting and Painting workshop which offer great value for money.

'It shows that to stay alive in the current market, you have to re-invent yourself and come up with new ideas all the time. We would like to take this opportunity to thank our customers for visiting us at The



Members of staff at the Toy Soldier Factory in Kilnamartyra, with their TripAdvisor Certificate of Excellence award 2013. From left, Danny Golden, Mould Maker; Joan Collins, Dispatcher; Lars Edman, MD; Dan Joe Kelleher, Tool Maker; Joan Leahy, Floor Manager; Mary Moynihan, Sales/Marketing, and Michael O'Brien, Web Master.

Toy Soldier Factory and for taking the time to write their reviews. We do hope they will have the opportunity to visit us again in the future.'

The Certificate of Excellence award provides top performing establishments around the world the recognition they deserve, based on feedback from

those who matter most – their customers. Check out the Toy Soldier Factory workshops on www.toysoldierfactory.ie or contact us on 026 40342.